

RIDEAUWOOD SEMEN IMPORTS SEMEN ORDERING PROCEDURES

- 1. Please complete a Frozen Semen Shipping Request Form and e-mail or fax it to Rideauwood Semen Imports ((613) 269-2015) at least two weeks before you intend to breed your mare. If you cannot fax or E-mail the request, please call Rideauwood Semen Imports ((613) 269-3837).
- 2. Please complete, sign, and send a Frozen Semen Sales Contract, along with a cheque payment for the frozen semen and shipping expenses to Rideauwood Semen Imports.
- 3. Rideauwood Semen Imports will normally ship semen via Fed-Ex, on the date, to the location, indicated on the Frozen Semen Shipping Request Form. Please note that under no circumstances will Rideauwood Semen Imports ship semen prior to full payment of the semen and shipping fee. Upon shipment, Rideauwood Semen Imports will call with a Fed-Ex tracking number. If there are any questions, please call Fed-Ex directly at 1-800-463-3339.
- 4. When the semen container arrives, please transfer the semen to your storage container, and return the semen container and signed form to Rideauwood Semen Imports within 48 hours.
- 5. To return a container, please ship via Fed-Ex's two day service, to Rideauwood Semen Imports at the address indicated on the container.
- 6. Rideauwood Semen Imports collects data on results from all inseminations. Please report your breeding results to Rideauwood Semen Imports when your results are known.

Rideauwood Semen Imports is a semen importation service. Sales are final when the semen shipment is accepted on delivery. Rideauwood Semen Imports makes no claims as to the fertility or freedom from disease of any of the stallions. The semen is imported directly from stud farms in Europe with no breeding contract. There is no "live foal" guarantee.

Tel: (613) 269-3837

Cell: (613) 297-3490

Fax: (613) 269-2015